

## Quote Patients with Private Healthcare Provider

**Quote Number: 2024-379159-37656**

Valid until: 03/04/2024 (60 days)

Date of issue: 03/02/2024

Patient's first and last name: MIHAIL ILIYANOV MARINOV

**PRIVATE HEALTHCARE PROVIDER PRIVATO**

## QUOTE FOR HOSPITALISATION

Dear Mrs./Mr. MIHAIL ILIYANOV MARINOV following the meeting between you and prof./Doctor PIETRO MORTINI we would like to send you our proposal regarding the services you can benefit at San Raffaele Hospital.

Below, you will find a detailed description of the benefits, services and investment required.

SERVICE DESCRIPTION	N°	COST	TOTAL PATIENT	
ROOM RATE	1	500,00 €	500,00 €	
RADIOTHERAPY ASSISTANCE FOR GAMMA KNIFE	1	1.687,50 €	1.687,50 €	
MEDICAL FEE FOR GAMMA KNIFE TREATMENT	1	8.000,00 €	8.000,00 €	*
OPERATING THEATRE FOR GAMMA KNIFE (SINGLE SESSION)	1	8.792,50 €	8.792,50 €	
CUSTOM DOSIMETRIC STUDY FOR GAMMA KNIFE RADIOSURGERY	1	945,00 €	945,00 €	
COVID ANTIGEN BUFFER FOR WARD ACCESS	1	22,50 €	22,50 €	
<b>VAT EXEMPT TOTAL AMOUNT €</b>			<b>19.947,50 €</b>	

\* these services will be directly invoiced by the physician

We inform you that the payment of the swab must be made at the same time as the day of admission.

In order to offer you the best possible experience at San Raffaele Hospital, we have included in the final bill the **patient's meals, single room accommodation** with **WI-FI** internet connection and a **courtesy kit**. You will also be provided with **towels**, a **safe**, a **telephone** (the cost of using it will be extra to the total amount) and a **television**.

Your companion can use a **chair bed** in the room. Your companion's meals are **not** included in the total amount.

We also inform you that, subject to availability, there are three types of suites:

Junior suite € 670,00 + VAT per day

Suite Iceberg € 1.200 + VAT per day

Suite Diamante € 2.000 + VAT per day

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Istituto di Ricovero e Cura a Carattere Scientifico  
Soggetta a direzione e coordinamento di Gruppo San Donato S.p.A.

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Amount exempt from VAT	8.000,00 €
Taxable amount	11.947,50 €
VAT amount (10%) patient	1.194,75 €
<b>Total amount</b>	<b>21.142,25 €</b>

In conclusion, in order to initiate the procedure that will guarantee you the services you have requested at San Raffaele Hospital, the deposit amount to be paid is as follows:

**19.947,50 €**

Since we want to take into account the possibility that your stay at San Raffaele Hospital or the clinical

Services guaranteed to you may be subject to changes with respect to what has been budgeted here, we inform you that the final figure shown in this document may vary.

If there is an **ANNEX A**, please read it as it is an integral part of the contract.

Some additional elements, such as:

- consumable medicines and medical supplies
- any additional prostheses (the costs of any prostheses/stents will be closely linked to the model identified by the doctor, which cannot be estimated at present)
- physiotherapy rehabilitation if not already foreseen
- ambulance transfers

will be quantifiable if they prove necessary or if requested.

The INPS sickness certificate can be requested at the Solvent Reception desk on the day of hospitalization and no later than the next day.

In addition, you must vacate your room **by 11:30 a.m.** on the day of discharge. If you are unable to comply with this request or wish to postpone your discharge, you will be charged for an additional day of your stay.

## TERMS OF PAYMENT

In the case of purely solvency, **100%** of the estimate must be paid in advance. You will be able to pay for any extras arising during your stay at San Raffaele Hospital upon **discharge**.

## PAYMENT METHODS

Dear Mrs./Mr. MIHAIL ILIYANOV MARINOV, you can pay the amount that will guarantee the start of services at Ospedale San Raffaele up to three working days before admission, by bank transfer (in case of **Click&Go** the advance can be made only by bank transfer) to the following bank details:

**IBAN:** IT63 T030 6903 3902 5892 1700 176

**Header:** Ospedale San Raffaele S.r.l.

**Reason of payment:** Hospitalisation MIHAIL ILIYANOV MARINOV and ref. [2024-379159-37656, quote number you can find it at the beginning of this attachment]

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**BIC CODE:** BCITITMM

Please note that you will need to bring **the bank transfer receipt** with you when you are admitted. Alternatively, payment can be made by credit card.

## HOW TO CONFIRM A QUOTE

Dear Mrs./Mr. MIHAIL ILIYANOV MARINOV, in order to confirm this quote, we ask you to accept it on the portal within 60 days of its issue (03/02/2024) and to follow the instructions to start the hospitalisation process.

If you have any further questions, please read the frequently asked questions and answers in this document.

Please contact us at the following addresses:

OSPEDALE SAN RAFFAELE S.r.l.  
Reception of Private Patients

- Email: [info.ricoverisolventi@hsr.it](mailto:info.ricoverisolventi@hsr.it)
- Call center: **02-2643-2800**  
The number is available Monday to Friday 8:30 – 16:00, Saturday 08:30 – 11.30.
- Fax: **02-2643-7757**

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Signature for acceptance

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## F.A.Q.

### COVID emergency

Please note that visits to patients are suspended.

Accompanist is allowed only in cases agreed with the accepting doctor after carrying out a **molecular swab** and **negative report**.

During the hospitalization period, the accompanying person is obliged not to leave the hospital ward.

#### 1. Contact with the doctor

- **I would like to contact the doctor to find out the date of admission. How can I do this?**  
*Please contact us at the contact details given at the bottom of the page, quotation number and name of doctor. We will ask the doctor to provide you with the information you need.*

#### 2. Quote

- **I have already had examinations indicated as necessary in the quote, what can I do to avoid having to do them and pay for them again?**  
*Please contact us at the number given at the bottom of the page. We will contact your doctor.*
- **I am having problems accessing the portal and viewing the quote. How can I solve this problem?**  
*Try logging in again with the credentials you received, or change your browser or device. If the problem persists, please contact us at the contact details given at the bottom of the page.*

#### 3. Insurance

- **Why is my deductible not included in the quote?**  
*Your insurance company indicates the deductible, if any. This information is only available to us once your date of hospitalisation is programmed and we have received the Guarantee of Payment from your insurance company.*
- **Does the wording “Patient fee: 0,00 € mean that the insurance covers the whole amount?**  
*As we do not have any precise information on your policy, the system automatically calculates a figure of €0,00 during the estimate phase. Once you have opened the claim, we will receive the necessary information from your insurance company on the possible coverage and we will provide you of any excess to be paid during the admission phase.*

#### 4. Payment

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- **Is it necessary to pay the whole amount in advance?**

*Please note that in the case of an indirect agreement, you will have to pay 100% of the estimate in advance. In the case of a direct agreement, you will have to pay 100% of the patient's fee in advance. It will be possible to settle any extras arising during your stay at Ospedale San Raffaele upon discharge.*

## 5. Extra

- **How much could additional costs indicated in the quote, which are not included in the figure indicated, amount to?** The price range for medication, consumable medical supplies and prostheses cannot be estimated, as they are too extensive. Your carer's meals are not included in the final figure. Ambulance transfers are also not currently budgeted for as their cost may vary depending on the particular circumstances: the cost of physiotherapy rehabilitation varies according to the type of services you require, so it cannot be estimated at the moment.

- **If a relative of mine wants to stay with me during hospitalisation, is his or her overnight stay included?**

*Yes, the final price includes the presence of an accompanying person, to whom we guarantee an armchair bed in the room. Meals in the room are not included.*

## 6. Hospitalization

- **If the days of hospitalisation are longer than those planned, will the insurance cover the costs?**

*An extension of the period of hospitalisation or change in the type of hospitalisation will be communicated directly by Private Patients Admission to your insurance company, which will assess your case.*

- **Who will notify the insurance company of any changes in the time and duration of hospitalisation?**

*It is our duty to inform your insurance company of any changes in the timing and duration of your hospitalisation.*

## 7. Medical record

- **How can I request a medical record?**

*Medical records may be requested upon admission/discharge at the Private Patients Admission desk so later by applying to [consegnadocumentazione sanitaria@hsr.it](mailto:consegnadocumentazione sanitaria@hsr.it) upon payment of the required fee.*

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