



Passenger Information

TICKET NUMBER	1152125309671
PASSENGER NAME	TERZIEVA/IVANZHELINA MS
NAME REF	ADT
ISSUE DATE	06 NOV 2023
ISSUING AIRLINE	AIR SERBIA
ISSUING AGENT	AIR SERBIA/RWS

Booking Reference

LUURIE

Itinerary Details

FLIGHT	DEPART	ARRIVE	CABIN/SEAT	BAGGAGE	FLIGHT INFO
JU 585 Ok to fly	BARCELONA, SPAIN (BCN) TERMINAL 2 06/Nov/2023 20:40	BELGRADE, SERBIA (BEG) TERMINAL 2 06/Nov/2023 23:10	Check-in Required	0 pieces	Fare Family: Economy Light Fare Basis: QNBOES Not Valid Before: 06 Nov Not Valid After: 06 Nov
JU 126 Ok to fly	BELGRADE, SERBIA (BEG) TERMINAL 2 07/Nov/2023 01:05	SOFIA , BULGARIA (SOF) TERMINAL 2 07/Nov/2023 03:15	Check-in Required	0 pieces	Fare Family: Economy Light Fare Basis: QNBOES Not Valid Before: 07 Nov Not Valid After: 07 Nov

Receipt And Payment Details

Fare	EUR 168.00
Equivalent Amount Paid	RSD 19725
Taxes/Fees/Carrier-Imposed Charges	RSD 526 LG (Security Charge Serbia) RSD 481 RS (Airport Service Charge Serbia) RSD 26 RS3 (Passenger service charge – arrivals) RSD 115 RF (CAD Passenger Charge Serbia) RSD 1925 JD3 (JD3) RSD 384 QV3 (QV3) RSD 74 OG (Aviation Safety and Security Fee)
Fare Calculation Line	BCN JU X/BEG JU SOF Q BCNSOF4.20 172.59NUC176.79END ROE0.950225
Endorsement and Restrictions	VALID ON JU ONLY
Form of Payment	Credit Card - Visa : XXXXXXXXXXXXX 5204
Total	RSD 23256

Positive identification required for airport check in

Notice:

Find out everything you need to know about Air Serbia fare rules following this link www.airserbia.com/en/information/pre-flight/fare-choices/branded-fares

The check-in desks close 45 minutes before take-off for all flights (except to New York, which close 1 hour before take-off).

Elevate Deli & Bar items are available for purchase for cash payments in Serbian dinars or euros.

Food-Beverage for Purchase section in your reservation refers to situations when Food-Beverage are not included within the tariff.

If you wish to be seated in a specific seat on Air SERBIA flights, a seat selection fee might apply depending on the rules of the purchased fare. For more details regarding applicable terms and conditions please visit <https://www.airserbia.com/en/information/ancillary-services/advance-seat-reservation/terms-and-conditions-for-reservation>

Airport check-in fee if you buy tickets on or after 23 April 2017, you will be able to check in online, free of charge. Check-in at the airport may be subject to a fee, depending on rules applicable to the fare paid.

For more information visit www.airserbia.com and click on Book and then on Fare Choices or call the **Air Serbia Contact Center: from Serbia 0800 111528, from other countries +381 11 3112 123**. Each passenger can check in a specific amount of baggage at no extra costs as indicated above in the baggage column, the maximum allowed weight for each of your baggage items is 23 kg in economy class (32 kg in the Business class). Each piece of baggage may not exceed 32 kilos. Visit the [baggage section of our website for more complete information](#). Please note that all flights are local times. Additionally, one collapsible pushchair can be checked free of charge for infant under the age of two. As the airfare you have chosen may be a special fare, please note that if you choose to modify or cancel your ticket, restrictions may apply. Please be advised that charges may apply should fare conditions allow for a rebooking or refund. Kindly note that in case of rebooking, for the new travel dates, you may also need to comply with advance booking deadlines, minimum and maximum stays, restrictions on the departure times and possible fare upgrades all in accordance with Air Serbia's fare conditions. For enquiries regarding the fare conditions applying to your chosen airfare, please contact your local [Air Serbia representative](#). • Refund of unused airport taxes is permitted. • Refund of carrier imposed fuel and security surcharge (YQ/YR) is not permitted for non-refundable ticket and in the case of no show. Should your journey include flights of other airlines, the baggage rules may vary, in this case please consult the respective carrier for your applicable baggage policy. Please be advised due to security reasons items classified as dangerous are prohibited onboard, for more information please visit www.airserbia.com/en/list-of-prohibited-items-in-baggage. Electronic devices such as mobile phones or laptops may be tested to ensure they are functional. Devices which are not functioning may not be carried by passenger traveling on our flights. **Bringing your liquids on board** - in compliance with international and local security regulations, any liquid items (including gels, pastes and similar) which are carried into the aircraft must be packed in individual containers with a capacity of not more than 100ml (1dl). Upon the request of the Airport Nikola Tesla Belgrade, due to security reasons, it is not allowed any longer to transfer in the hand luggage liquids with a volume greater than 100ml, which were purchased at another airport and packed in a free shop bag (special bag with visible sign of unauthorized opening). This change is valid from 1. May 2018. for passengers traveling to the Belgrade Airport from other airport and at proceeding to another flight from Nikola Tesla Airport Belgrade (transfer passengers).

Air Serbia wishes you a very pleasant trip.

This document establishes the creation of your electronic ticket(s) in our computer systems

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline. NOTICES Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the international treaties known as the MONTREAL CONVENTION, or its predecessor, the WARSAW CONVENTION, including its amendments (the WARSAW CONVENTION system), may apply to the entire journey, including any portion thereof within a country. For such passengers, the applicable treaty, including special contracts of carriage embodied in any applicable tariffs, governs and may limit the liability of the Carrier. The Itinerary/Receipt constitutes the "Passenger ticket" for the purposes of Article 3 of the MONTREAL CONVENTION, except where the Carrier delivers to the passenger another document complying with the requirements of Article 3. When you buy a ticket to travel on Air Serbia flights, you enter into a contract of carriage with us. Carriage and the other services provided by Air Serbia are subject to: - provisions contained in this ticket; - Air Serbia Conditions of Carriage applicable for all Air Serbia flights except for travel to/from US/CA, or General Rules Tariffs (for flights to/from US/CA) which are hereby incorporated by reference; - related Air Serbia rules, regulations and policies - any applicable tariffs. Notice of Contract Terms incorporated by reference Contract terms incorporated by reference in our contract with you may include, but are not restricted to: - Limits on the carriers liability for personal injury or death of and for loss, damage, or delay of baggage. - Claim restrictions, including time periods within which passengers must file a claim or bring an action against us for our acts or omissions or those of our agents. - Rules about re-confirmations or reservations, check-in times, and refusal to carry. - Our rights and limitations concerning delay or failure to perform service, including schedule changes, substitution of alternate carrier or aircraft, and rerouting. You can obtain all information about Air Serbia Conditions of Carriage, as well as General Rules Tariffs to/from US/CA and request a copy at our sales offices. Air Serbia Conditions of Carriage applicable on all Air Serbia flights except to/from US/CA are also available on the Air Serbia website: www.airserbia.com/en/conditions-of-carriage Air Serbia General Rules Tariffs applicable on Air Serbia flights to/from US/CA is also available on the Air Serbia website: www.airserbia.com/en/general-rules-tariffs-US-CA Notice of liability limitations The Montreal Convention will be applicable on Air Serbia flights and this convention governs and may limit the liability of Air Serbia for death or bodily injury, for loss of or destruction or damage to baggage, and for delay. According to this Convention, the limits of liability are as follows: In case of death or bodily injury: There are no financial limits in respect of death or bodily injury. For damages up to 128 821 Special Drawing Rights the air carrier cannot contest claims for compensation. If a passenger is injured or killed, the air carrier must make an advance payment, to cover immediate economic needs, within 15 days from the identification of the person entitled to compensation. In the event of death, this advance payment shall not be less than 16 000 SDRs. In respect of destruction, loss of, or damage or delay to baggage: In case of checked baggage, liability is limited to 1 288 Special Drawing Rights. If the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel. In the case of unchecked baggage, including personal items, Air Serbia is not liable, except if the damage resulted from its fault or that of its servants or agents. For damage occasioned by delay to your journey: Liability is limited to 5 346 Special Drawing Rights. Personal data: You recognize that personal data has been given to Air Serbia for the purposes of: making a reservation, purchasing a Ticket, obtaining ancillary services, developing and providing services, facilitating immigration and entry procedures, and making available such data to government agencies, in connection with your travel. For these purposes, you authorize Air Serbia to retain and use such data and to transmit it to Air Serbia own offices, Authorized Agents, government agencies, other carriers or the providers of the above – mentioned services. Notice of coupons sequence Please note that, in accordance with our Conditions of Carriage, the Ticket will not be honored and will lose its validity if all the Coupons are not used in the sequence provided in the Ticket. Non-refundable / Change Fee When using vouchers to purchase tickets, remaining credits may not be refunded. The ticket is non-refundable unless issued at a fully refundable fare. Any change to your itinerary may require payment of a change fee and may include increase of the fare. Failure to appear for any flight without notice to Air Serbia may result in cancellation of your remaining reservations. Carrier imposed charges: YQ/YR are an Airline imposed fees or surcharges used for fuel and/or security operative expenses, disclosed in the line "Taxes and Airline Imposed Fees" within Receipt tab. DU is an Airline surcharge for ticket issuance, disclosed in the line "Taxes and Airline Imposed Fees" within Receipt tab. CP is an Airline surcharge for ticket reissue, disclosed in the line "Taxes and Airline Imposed Fees" within Receipt tab. Fees, taxes other than YQ, DU and CP are government and airport imposed taxes and are not subject to the Airline liability. Check in advance entry conditions of the country of your destination. Please note the current conditions of entry and residence that apply to your nationality. We would like to point out that if you are refused entry, you will

have to pay for any costs incurred return journey to the country of departure or your home country, administrative fees etc.) Please keep your invoice and confirmation of booking with you before, during and after your trip. You may not be allowed to enter or leave the country if you do not have this document. Please note that in some countries you will need to purchase an entry visa on arrival. For further information please contact the embassy of the country of destination. Additional information for USA flights only General entry conditions USA. The USA has tightened entry regulations. Effective immediately, we must transmit to the US authorities before your departure, the details of your country of residence and your first US address during your stay there, failure to comply will result in denied entry to the US. For this reason, APIS data is required during ticketing/reservation process. This regulation does not apply to passenger with a permanent US residence permit. Regulation for traveling without visa. Don't forget register online via ESTA, the Internet-based authorization system. It is best to register right now at www.esta.cbp.dhs.gov/esta/. For further information, please go to www.cbp.gov/travel/international-visitors/esta. US DOT contact for lodge complaints - Hot-line: 202-366-2220 (24/7), website: www.transportation.gov/airconsumer, mailing address: Aviation Consumer Protection Division, C-75, U.S. Department of Transportation, 1200 New Jersey Ave, S.E., Washington, D.C. 20590 For complaints and compliments: www.airserbia.com/en/contact-center Your contact for further inquiries: <http://www.airserbia.com/en-RS/support>

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