

## Neli Nedeleva

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**From:** Neli Nedeleva <Neli.Nedeleva@netnation.com>  
**Sent:** Thursday, September 12, 2024 2:10 PM  
**To:** nedeleva.neli@gmail.com  
**Subject:** FW: Turkish Airlines - Online Ticket - Information Message

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**From:** Turkish Airlines <onlineticket@thy.com>  
**Sent:** Thursday, September 12, 2024 2:05 PM  
**To:** Neli Nedeleva <NELI.NEDELEVA@HOSTWAYCORP.COM>  
**Subject:** Turkish Airlines - Online Ticket - Information Message

**[CAUTION] External Email \***



Mr. PLAMEN IVANOV

Your e-ticket has been issued. We are pleased to welcome you as Turkish Airlines.

Reservation code RLEGGW

[Flight details](#)

## Summary

**RLEGGW**

Transaction date: Thursday, September 12, 2024, 14:00:48 (GMT +03:00) (Istanbul Local Time)

Booking Reference



Choose a window seat or a seat with extra leg room and enjoy a comfortable flight.



Purchase extra baggage before your flight and don't leave your belongings behind.



Experience comfortable travels with your sports equipment.

### Additional services


Select from the exclusive additional services and enjoy your flight more.


[See all additional services](#)



**XCover travel insurance**

Travel with peace of mind with protection that covers cancellations due to illness (including Covid-19) and injuries. [See details.](#)

 **Trip cancellation:** It applies in unforeseen circumstances that force you to cancel your trip.

 **Medical and dental:** Covers emergency treatment costs (international flight bookings only).

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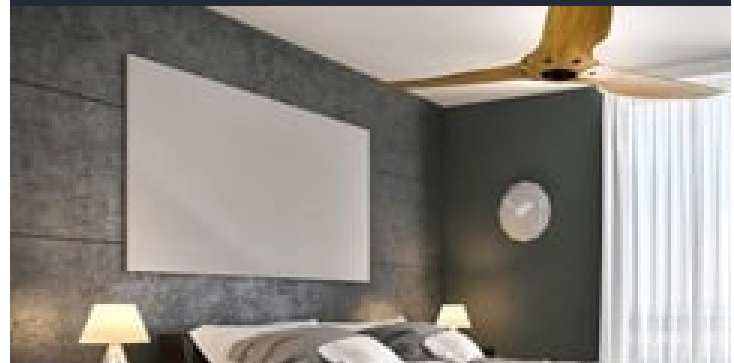
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### [Is your car ready?](#)



[Rent a car](#)


### [Time for your accommodation](#)



[Select hotel](#)

**OUTBOUND FLIGHT**

Sofia - Istanbul on Tuesday 17 Sep 2024  
**Economy Class**

<b>15:45</b> Sofia (SOF)	Direct 	<b>17:20</b> Istanbul (IST)	<b>Economy Class (L)</b>
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FLIGHT	FROM	TO	DURATION
 <b>TK1032</b> Turkish Airlines A321-200 Economy Class (L)	<b>3:45 PM</b> <b>Tuesday, September 17</b> <b>Sofia (Bulgaria)</b> Sofia Airport	<b>5:20 PM</b> <b>Tuesday, September 17</b> <b>Istanbul (Türkiye)</b> Istanbul Airport	<b>1h 35m</b>

REISSUE*	REFUND / CANCELLATION	BAGGAGE ALLOWANCE
✗ Not allowed ✗ Not allowed - (In case of no-show)	✗ Not allowed	✗ - ✓ Cabin Baggage : 1 piece x 8 kg



When making changes to your ticket, you must pay the fee difference as well as any additional price differences that may occur..

The flight rules that will apply in case of cancellation or change are listed above..

When you select extra baggage; your increased baggage allowance will be shown on the passenger preferences field.

The last seat information shows the remaining number of seats for the respective fare class.

All local taxes (O4, K3-(GST), etc.) are included in the total fee shown for additional services.

Additional services purchased by the passenger (seat, extra baggage, cabin upgrade) are non-refundable if used by the passenger. The seat fee will not be refunded for changes and cancellations made on the request of the passenger.



Airport taxes paid for unused flights, which were not paid by Turkish Airlines to any Airport Authority, may be refundable upon request.

In case of a partial refund, the cost of the completed flight will be charged and the remaining amount will be refunded to the account according to the fare rules.

In cases where the flight right is not used (no show), the ticket cannot be refunded after the flight. Only the airport tax is refunded.



The fare rules of the most restrictive flight are valid for cancellations and refund processes.




The flights on your ticket must be used in sequence. If you do not board any of the flights on your ticket, the remaining flights will be automatically canceled, including your return flights.






## INBOUND TRIP

Istanbul - Sofia on Monday 30 Sep 2024

**Economy Class**

<b>13:35</b> Istanbul (IST)	Direct 	<b>14:55</b> Sofia (SOF)	<b>Economy Class (L)</b>
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FLIGHT	FROM	TO	DURATION
 <b>TK1031</b> Turkish Airlines AIRBUS A321-231 Economy Class (L)	<b>1:35 PM</b> <b>Monday, September 30</b> <b>Istanbul (Türkiye)</b> Istanbul Airport	<b>2:55 PM</b> <b>Monday, September 30</b> <b>Sofia (Bulgaria)</b> Sofia Airport	<b>1h 20m</b>

REISSUE*	REFUND / CANCELLATION	BAGGAGE ALLOWANCE
 Not allowed	 Not allowed	 -
 Not allowed - (In case of no-show)		 Cabin Baggage : 1 piece x 8 kg



When making changes to your ticket, you must pay the fee difference as well as any additional price differences that may occur..

The flight rules that will apply in case of cancellation or change are listed above..

When you select extra baggage; your increased baggage allowance will be shown on the passenger preferences field.

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The fare rules of the most restrictive flight are valid for cancellations and refund processes.



The flights on your ticket must be used in sequence. If you do not board any of the flights on your ticket, the remaining flights will be automatically canceled, including your return flights.

## Total price

## EUR 524,34



Please make sure to check the passport / visa requirements of the destination country and any other COVID-19 restrictions there may be before your trip.

### Additional services

#### Seat selection

Sofia (SOF) - Istanbul (IST)	1. Flight 32B / 32C	Total price for 2 passenger(s) <b>EUR 28,00</b>
Istanbul (IST) - Sofia (SOF)	1. Flight 32B / 32C	Total price for 2 passenger(s) <b>EUR 28,00</b>

#### Main contact for this trip

#### Email address

#### Telephone

PLAMEN IVANOV

[NELI.NEDELEVA@HOSTWAYCORP.COM](mailto:NELI.NEDELEVA@HOSTWAYCORP.COM)



+359877028801

Passengers

Seat

Meals

Special Assistance

Passengers	Frequent flyer program	Membership number
 <b>Mr. PLAMEN IVANOV</b> Ticket no 2352236845354	None	- <b>Join Miles&amp;Smiles</b> Earn 1000 Miles from this flight.
 <b>Ms. TEODORA IVANOVA</b> Ticket no 2352236845355	None	- <b>Join Miles&amp;Smiles</b> Earn 1000 Miles from this flight.

Passengers	Sofia to Istanbul Economy Class	Istanbul to Sofia Economy Class
 <b>Mr. PLAMEN IVANOV</b> Ticket no 2352236845354	 <b>Baggage allowance</b> 0 kg maximum	 <b>Baggage allowance</b> 0 kg maximum
 <b>Ms. TEODORA IVANOVA</b> Ticket no 2352236845355	 <b>Baggage allowance</b> 0 kg maximum	 <b>Baggage allowance</b> 0 kg maximum

### Carry-on baggage allowance

All passengers



1 piece + 1 personal item

Maximum weight of an item of cabin baggage: 8kg

Maximum dimensions for an item of cabin baggage: 55x40x23 cm

### Calculate extra baggage charge

Business Class



1 extra piece of baggage

Extra baggage calculator

**Calculate extra baggage**



The total cost of your ticket has been collected with the payment method you chose at checkout.

In accordance with the Tax Procedure Law General Notification Serial No. 462, financial e-tickets which have been electronically signed and are valid as authentication documents can be accessed at the following address within 72 hours at the latest after the ticket has been issued: [ebiletatura.turkishairlines.com](http://ebiletatura.turkishairlines.com)

If you purchase travel insurance, your policy will be sent with your ticket within 24 hours.

When paying with credit card, cardholders must confirm that they will make the credit card available for presentation with a valid government ID (Passport, birth certificate, driver's license, marriage certificate, etc.) before the flight to either our sale offices or at the check-in counters. The card will also have to be present after any changes or cancellations/refunds. Self check-in is not allowed for processes in which you must present your credit card. If the card you pay with is a virtual card then please bring the credit card connected with the virtual card with you.

You must have all documents required for flight (passports, visas, ID, etc.) with you at all times.

Visas for the country to which you're traveling and other documents are the responsibility of the passenger. Turkish Airlines is not responsible for checking that the passenger has the necessary documents. For more detailed information, please [click here](#).

Online check-in is available 24 hours before your flight.

For international flights you must be at the airport no later than 3 hours before the flight's scheduled departure time. Baggage procedures and check-in must be completed at least 60 minutes before the schedule departure time.

For domestic flights you must be at the airport no later than 3 hours before the flight's scheduled departure time. Baggage procedures and check-in must be completed at least 45 minutes before the schedule departure time.

Because Turkish Airlines is based in Türkiye, credit cards that do not belong to a Turkish bank may result in additional transaction fees. Please contact your bank for further information.

Before boarding your flight you must have received your boarding pass and completed the baggage process.

When planning when to arrive at the airport, please take into consideration the time it will take to pay baggage fees if you exceed the baggage allowance.

Passengers who have not arrived at the gate before the boarding time has ended, including those who've printed boarding passes online, will not be accepted on board.

Due to operational reasons, special assistance requests such as wheelchair assistance must be made at least 48 hours before your flight. Special meal requests must be made at least 24 hours before your flight. For more detailed information please [click here](#).

For some connecting flights, passengers continue their trip from different airports in the same city. For example, some London-Tehran flights flight through Istanbul by arriving at Sabiha Gökçen International Airport and departing from Istanbul Airport. Passenger approval is required in these cases, and all transfer between airports, including baggage transfer, is the responsibility of the passenger.

For baggage rules on flights departing/arriving in the United States for all Turkish Airlines or codeshare flights, please [click here](#).

To learn about all the services and travel conditions for passengers with special status, please [click here](#).

For visa information regarding flights connecting in Canada, please [click here](#).

For more detailed information regarding flights without a baggage allowance, please [click here](#).

For more detailed information regarding flights with at least one stop in Saudi Arabia, please [click here](#).

Remember that carry-on baggage must not exceed the maximum dimensions allowed. For more detailed information, please [visit](#) our carry-on baggage page.

Due to operational reasons, the type of aircraft planned for this flight may be changed.

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# Any questions?

For more information [click](#).

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[www.turkishairlines.com](http://www.turkishairlines.com)

Türk Hava Yolları AO

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